



Refunds & Returns

If products are faulty or damaged (other than by damage or faults caused by your use) we will (at our discretion) refund you the purchase price plus cost of shipping, or exchange the product for you provided it is returned to us within 14 days from purchase.

Refunds (should they apply) will be issued by return of funds to your bank account. No refund or exchange will be processed before return of the relevant product. Please advise Sensory Haven 4 Kids of any product issues immediately.